# UNITED STATES SECURITIES AND EXCHANGE COMMISSION

WASHINGTON, D.C. 20549

# FORM 10-Q

(Mark One)

**■ QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934** 

For the quarterly period ended March 31, 2020

o TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from \_\_\_\_\_\_\_ to \_\_\_\_\_ Commission file number 1-10667

# General Motors Financial Company, Inc.

(Exact name of registrant as specified in its charter)

**State of Texas** 

75-2291093

(State or other jurisdiction of incorporation or organization)

(I.R.S. Employer Identification No.)

801 Cherry Street, Suite 3500, Fort Worth, Texas 76102 (Address of principal executive offices, including Zip Code)

(817) 302-7000

(Registrant's telephone number, including area code)

Not applicable

(Former name, former address and former fiscal year, if changed since last report)

Securities registered pursuant to Section 12(b) of the Act:

Title of each class Trading Symbol Name of each exchange on which registered

5.250% Senior Notes due 2026

GM/26

New York Stock Exchange

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes Q No o

Indicate by check mark whether the registrant has submitted electronically every Interactive Data File required to be submitted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit such files). Yes Q No o

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, a smaller reporting company, or an emerging growth company. See the definitions of "large accelerated filer," "accelerated filer," "smaller reporting company," and "emerging growth company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer

- o Accelerated filer
- Non-accelerated filer
- Smaller reporting company
- Emerging growth company

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If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act. o

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes o No Q

As of May 5, 2020, there were 5,050,000 shares of the registrant's common stock, par value \$0.0001 per share, outstanding. All shares of the registrant's common stock are owned by General Motors Holdings LLC, a wholly-owned subsidiary of General Motors Company.

The registrant is a wholly-owned subsidiary of General Motors Company and meets the conditions set forth in General Instructions H(1)(a) and (b) of Form 10-Q and is therefore filing this Quarterly Report on Form 10-Q with a reduced disclosure format as permitted by Instruction H(2).

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### PART I

**Item 1. Condensed Consolidated Financial Statements** 

# CONDENSED CONSOLIDATED BALANCE SHEETS (in millions, except per share amounts) (unaudited)

	March 31, 2020	December 31, 2019
ASSETS		
Cash and cash equivalents	\$ 11,632	\$ 3,311
Finance receivables, net ( <u>Note 3</u> ; <u>Note 8</u> VIEs)	52,820	53,473
Leased vehicles, net (Note 4; Note 8 VIEs)	41,296	42,055
Goodwill (Note 5)	1,168	1,185
Equity in net assets of non-consolidated affiliates (Note 6)	1,437	1,455
Related party receivables (Note 2)	670	678
Other assets (Note 8 VIEs)	6,526	7,060
Total assets	\$ 115,549	\$ 109,217
LIABILITIES AND SHAREHOLDERS' EQUITY		
Liabilities		
Secured debt (Note 7; Note 8 VIEs)	\$ 46,170	\$ 39,959
Unsecured debt (Note 7)	50,019	48,979
Deferred income	3,480	3,648
Related party payables (Note 2)	51	82
Other liabilities	4,513	3,823
Total liabilities	 104,233	96,491
Commitments and contingencies (Note 10)		
Shareholders' equity (Note 11)		
Common stock, \$0.0001 par value per share	_	_
Preferred stock, \$0.01 par value per share	_	_
Additional paid-in capital	8,110	8,101
Accumulated other comprehensive loss	(1,662)	(1,119)
Retained earnings	4,868	5,744
Total shareholders' equity	11,316	12,726
Total liabilities and shareholders' equity	\$ 115,549	\$ 109,217

# CONDENSED CONSOLIDATED STATEMENTS OF INCOME (in millions) (unaudited)

		Three Months Ended March 31,				
		2020		2019		
Revenue						
Finance charge income	\$	1,006	\$	987		
Leased vehicle income		2,463		2,509		
Other income		92		124		
Total revenue		3,561		3,620		
Costs and expenses						
Operating expenses		358		370		
Leased vehicle expenses		1,697		1,814		
Provision for loan losses (Note 3)		466		175		
Interest expense		835		947		
Total costs and expenses		3,356		3,306		
Equity income (Note 6)		25		45		
Income before income taxes	·	230		359		
Income tax provision (Note 12)		63		88		
Net income		167		271		
Less: cumulative dividends on preferred stock		23		23		
Net income attributable to common shareholder	\$	144	\$	248		

# CONDENSED CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME (in millions) (unaudited)

	Three Months Ended March 31,					
		2020		2019		
Net income	\$	167	\$	271		
Other comprehensive (loss) income, net of tax (Note 11)						
Unrealized loss on hedges, net of income tax benefit of \$39, \$5		(117)		(15)		
Foreign currency translation adjustment		(426)		57		
Other comprehensive (loss) income, net of tax		(543)		42		
Comprehensive (loss) income	\$	(376)	\$	313		

# CONDENSED CONSOLIDATED STATEMENTS OF SHAREHOLDERS' EQUITY (in millions) (unaudited)

	Common Stock		Preferred n Stock Stock			dditional I-in Capital	Accumulated Other Comprehensive Loss			Retained Earnings	s	Total Shareholders' Equity
Balance at January 1, 2019	\$	_	\$	_	\$	8,058	\$	(1,066)	\$	4,667	\$	11,659
Net income		_		_		_		_		271		271
Other comprehensive income		_		_		_		42		_		42
Stock based compensation		_		_		11		_		_		11
Other		_		_		_		_		1		1
Balance at March 31, 2019		_	\$	_	\$	8,069	\$	(1,024)	\$	4,939	\$	11,984
Balance at January 1, 2020	\$	_	\$	_	\$	8,101	\$	(1,119)	\$	5,744	\$	12,726
Adoption of accounting standard (Note 1)		_		_		_		_		(643)		(643)
Net income		_		_		_		_		167		167
Other comprehensive loss		_		_		_		(543)		_		(543)
Stock based compensation		_		_		9		_		_		9
Dividends paid (Note 11)		_		_		_				(400)		(400)
Balance at March 31, 2020	\$		\$		\$	8,110	\$	(1,662)	\$	4,868	\$	11,316

# CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS (in millions) (unaudited)

	 Three Months Ended March 31,				
	2020	2019			
Cash flows from operating activities					
Net cash provided by operating activities	\$ 2,213 \$	2,143			
Cash flows from investing activities					
Purchases of retail finance receivables, net	(6,435)	(7,222)			
Principal collections and recoveries on retail finance receivables	4,890	5,990			
Net (funding) collections of commercial finance receivables	(505)	380			
Purchases of leased vehicles, net	(3,733)	(3,747)			
Proceeds from termination of leased vehicles	3,088	3,059			
Other investing activities	(15)	(16)			
Net cash used in investing activities	 (2,710)	(1,556)			
Cash flows from financing activities					
Net change in debt (original maturities less than three months)	13	479			
Borrowings and issuances of secured debt	16,259	6,530			
Payments on secured debt	(9,616)	(7,789)			
Borrowings and issuances of unsecured debt	3,243	4,544			
Payments on unsecured debt	(1,644)	(2,893)			
Debt issuance costs	(28)	(34)			
Dividends paid	(445)	(46)			
Net cash provided by financing activities	 7,782	791			
Net increase in cash, cash equivalents and restricted cash	 7,285	1,378			
Effect of foreign exchange rate changes on cash, cash equivalents and restricted cash	(159)	8			
Cash, cash equivalents and restricted cash at beginning of period	7,102	7,443			
Cash, cash equivalents and restricted cash at end of period	\$ 14,228 \$	8,829			

The following table provides a reconciliation of cash, cash equivalents and restricted cash reported within the condensed consolidated balance sheet:

	Mar	rch 31, 2020
Cash and cash equivalents	\$	11,632
Restricted cash included in other assets		2,596
Total	\$	14,228

#### NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

#### **Note 1. Summary of Significant Accounting Policies**

**Basis of Presentation** The condensed consolidated financial statements include our accounts and the accounts of our consolidated subsidiaries, including certain special purpose entities (SPEs) utilized in secured financing transactions, which are considered variable interest entities (VIEs). All intercompany balances and transactions have been eliminated in consolidation.

The consolidated financial statements, including the notes thereto, are condensed and do not include all disclosures required by generally accepted accounting principles (GAAP) in the U.S. These condensed consolidated financial statements should be read in conjunction with the audited consolidated financial statements that are included in our Annual Report on Form 10-K for the fiscal year ended December 31, 2019, as filed with the Securities and Exchange Commission (SEC) on February 5, 2020 (2019 Form 10-K). Except as otherwise specified, dollar amounts presented within tables are stated in millions.

The condensed consolidated financial statements at March 31, 2020, and for the three months ended March 31, 2020 and 2019, are unaudited and, in management's opinion, include all adjustments, which consist of normal recurring adjustments and transactions or events discretely impacting the interim periods, considered necessary by management to fairly state our results of operations. The results for interim periods are not necessarily indicative of results for a full year. The condensed consolidated balance sheet at December 31, 2019 was derived from audited annual financial statements.

**Segment Information** We are the wholly-owned captive finance subsidiary of General Motors Company (GM). We offer substantially similar products and services throughout many different regions, subject to local regulations and market conditions. We evaluate our business in two operating segments: North America (the North America Segment) and International (the International Segment). Our North America Segment includes operations in the U.S. and Canada. Our International Segment includes operations in Brazil, Chile, Colombia, Mexico and Peru, as well as our equity investments in joint ventures in the Asia/Pacific region.

Recently Adopted Accounting Standards Effective January 1, 2020, we adopted Accounting Standards Update (ASU) 2016-13, "Financial Instruments Credit Losses (Topic 326): Measurement of Credit Losses on Financial Instruments" (ASU 2016-13), which requires entities to use a new impairment model based on current expected credit losses (CECL) rather than incurred losses. Estimated credit losses under CECL consider relevant information about past events, current conditions and reasonable and supportable forecasts that affect the collectability of finance receivables, resulting in recognition of lifetime expected credit losses upon origination of the related finance receivable. We adopted ASU 2016-13 on a modified retrospective basis on January 1, 2020 by recognizing an after-tax cumulative-effect adjustment to the opening balance of retained earnings of \$643 million. The application of ASU 2016-13 increased our allowance for loan losses by \$801 million. The following updates to our accounting policies became effective upon the adoption of ASU 2016-13.

Retail Finance Receivables and the Allowance for Loan Losses Our retail finance receivables portfolio consists of smaller-balance, homogeneous loans that are carried at amortized cost, net of allowance for loan losses. These loans are divided among pools based on common risk characteristics, such as internal credit score, origination period (vintage) and geography. An internal credit score, of which FICO is an input in North America, is created by using algorithms or statistical models contained in origination scorecards. The scorecards are used to evaluate a consumer's ability to pay based on statistical modeling of his or her prior credit usage, structure of the loan and other information. The output of the scorecards rank-orders consumers from those that are least likely to default to those that are most likely to default. By further dividing the portfolio into pools based on internal credit scores, we are better able to distinguish expected credit performance for different credit risks. The allowance is aggregated for each of the pools. Provisions for loan losses are charged to operations in amounts sufficient to maintain the allowance for loan losses at levels considered adequate to cover expected credit losses on our retail finance receivables portfolio.

We use static pool modeling techniques to determine the allowance for loan losses expected over the remaining life of the receivables, which is supplemented by management judgment. We assess the recent internal operating and external environments and may qualitatively adjust certain assumptions to result in an allowance that is more reflective of losses that are expected to occur in the forecast environment.

Expected losses are estimated for groups of accounts aggregated by internal credit score and monthly vintage. Generally, the expected losses are projected based on historical loss experience over the last ten years, more heavily weighted toward recent performance when determining the allowance to result in an estimate that is more reflective of the current internal and external environments. We consider forecast economic conditions over a reasonable and supportable forecast period. We determine the expected remaining life of the finance receivables to be a reasonable and supportable forecast horizon, primarily due to the relatively short weighted average life of retail finance receivables. We determined the economic factors that have the largest impact on expected losses include unemployment rates, interest rate spreads, disposable personal income, and growth rates in gross domestic

#### NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS - (Continued)

products. We use forecasts for our chosen factors provided by a leading economic research firm. We compare the forecasts to consensus forecasts to assess for reasonableness and may use one or more forecast scenarios provided by the research firm.

Troubled debt restructurings (TDRs) are grouped separately for purposes of measuring the allowance. The allowance for TDRs uses static pool modeling techniques, similar to non-TDR retail finance receivables, to determine the expected loss amount. The expected cash flows of the receivables are then discounted at the original weighted average effective interest rate of the pool. Factors considered when estimating the TDR allowance are based on an evaluation of historical and current information, and may be supplemented by management judgment. While we expect certain of our finance receivables to become TDRs, there is typically no delay between the point at which we become aware that a receivable is expected to become a TDR and when the receivable actually qualifies as a TDR. Therefore, our TDR portfolio does not include any receivables that are expected to become TDRs.

We believe these factors are relevant in estimating expected losses and also consider an evaluation of overall portfolio credit quality based on indicators such as changes in our credit evaluation, underwriting and collection management policies, changes in the legal and regulatory environment, general economic conditions and business trends and uncertainties in forecasting and modeling techniques used in estimating our allowance. We update our retail loss forecast models and portfolio indicators on a quarterly basis to incorporate information reflective of the current and forecast economic environments.

Assumptions regarding credit losses are reviewed periodically and may be impacted by actual performance of finance receivables and changes in any of the factors discussed above. Should the credit loss assumptions increase, there would be an increase in the amount of allowance for loan losses required, which would decrease the net carrying value of finance receivables and increase the amount of provision for loan losses.

Commercial Finance Receivables and the Allowance for Loan Losses Our commercial lending offerings consist of floorplan financing as well as dealer loans, which are loans to finance improvements to dealership facilities, to provide working capital, and to purchase and/or finance dealership real estate.

Commercial finance receivables are carried at amortized cost, net of allowance for loan losses and any amounts received under a cash management program. Provisions for loan losses are charged to operations in amounts sufficient to maintain the allowance for loan losses at levels considered adequate to cover expected credit losses in the commercial finance receivables portfolio. We establish the allowance for loan losses based on historical loss experience, as well as the forecast for industry vehicle sales, which is the economic indicator that we believe has the largest impact on expected losses. The commercial finance receivables are aggregated into loan-risk pools, which are determined based on our internally-developed risk rating system. Dealer's financial and operating metrics are regularly scored and further evaluated to derive a risk rating. Based on dealer risk ratings, we establish probability of default and loss given default, and also determine if any specific dealer loan requires additional reserves.

Accounting Standards Not Yet Adopted In March 2020, the Financial Standards Board issued ASU 2020-04, "Reference Rate Reform (Topic 848): Facilitation of the Effects of Reference Rate Reform on Financial Reporting" (ASU 2020-04), which provides optional expedients and exceptions for applying U.S. GAAP if certain criteria are met to contracts, hedging relationships and other transactions that reference LIBOR or another reference rate expected to be discontinued. ASU 2020-04 became effective March 12, 2020 and may be applied prospectively through December 31, 2022. A substantial portion of our indebtedness bears interest at variable interest rates, primarily based on USD-LIBOR. We are currently assessing the impact the discontinuance of LIBOR or another reference rate will have on our contracts, hedging relationships and other transactions that, once completed, will determine the effect of adopting this guidance on our consolidated financial statements.

#### **Note 2. Related Party Transactions**

We offer loan and lease finance products through GM-franchised dealers to customers purchasing new vehicles manufactured by GM and certain used vehicles, and make commercial loans directly to GM-franchised dealers and their affiliates. We also offer commercial loans to dealers that are consolidated by GM and those balances are included in our finance receivables, net.

Under subvention programs, GM makes cash payments to us for offering incentivized rates and structures on retail loan and lease finance products. In addition, GM makes cash payments to us to cover interest payments on certain commercial loans.

We purchase certain program vehicles from GM subsidiaries. We simultaneously lease these vehicles to those subsidiaries for use primarily in their vehicle-sharing arrangements. We account for these leases as direct-finance leases, sales-type leases or loans depending on the origin of the asset, all of which are included in our finance receivables, net.

#### NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS - (Continued)

We periodically purchase finance receivables from other GM subsidiaries for vehicles sold to rental car companies and for vehicles sold to certain dealerships. During the three months ended March 31, 2020 and 2019, we purchased \$219 million and \$194 million of these receivables from GM, which are included in our finance receivables, net.

We have related party payables due to GM, primarily for commercial finance receivables originated but not yet funded.

The following tables present related party transactions:

Balance Sheet Data	March 31, 2020	December 31, 2019
Commercial finance receivables, net due from dealers consolidated by GM <sup>(a)</sup>	\$ 522	\$ 478
Finance receivables from GM subsidiaries <sup>(a)</sup>	\$ 30	\$ 39
Subvention receivable <sup>(b)</sup>	\$ 668	\$ 676
Commercial loan funding payable <sup>(c)</sup>	\$ 38	\$ 74

	 Three Months Ended March 31,								
Income Statement Data	2020		2019						
Interest subvention earned on retail finance receivables <sup>(d)</sup>	\$ 141	\$	131						
Interest subvention earned on commercial finance receivables <sup>(d)</sup>	\$ 15	\$	17						
Leased vehicle subvention earned <sup>(e)</sup>	\$ 805	\$	835						

- (a) Included in finance receivables, net.
- (b) Included in related party receivables. We received subvention payments from GM of \$1.1 billion for both the three months ended March 31, 2020 and 2019.
- (c) Included in related party payables.
- (d) Included in finance charge income.
- (e) Included as a reduction to leased vehicle expenses.

Under the support agreement with GM (the Support Agreement), if our earning assets leverage ratio at the end of any calendar quarter exceeds the applicable threshold set in the Support Agreement, we may require GM to provide funding sufficient to bring our earning assets leverage ratio to within the applicable threshold. In determining our earning assets leverage ratio (net earning assets divided by adjusted equity) under the Support Agreement, net earning assets means our finance receivables, net, plus leased vehicles, net, and adjusted equity means our equity, net of goodwill and inclusive of outstanding junior subordinated debt, as each may be adjusted for derivative accounting from time to time.

Additionally, the Support Agreement provides that GM will own all of our outstanding voting shares as long as we have any unsecured debt securities outstanding. GM also agrees to certain provisions in the Support Agreement intended to ensure that we maintain adequate access to liquidity. Pursuant to these provisions, GM provides us with a \$1.0 billion junior subordinated unsecured intercompany revolving credit facility (the Junior Subordinated Revolving Credit Facility), and GM agrees to use commercially reasonable efforts to ensure that we will continue to be designated as a subsidiary borrower under GM's corporate revolving credit facilities. We have access, subject to available capacity, to \$14.5 billion of GM's unsecured revolving credit facilities consisting of a three-year, \$4.0 billion facility, and a five-year, \$10.5 billion facility. We also have exclusive access to GM's \$2.0 billion facility (GM Revolving 364-Day Credit Facility). At March 31, 2020, we had no amounts borrowed under any of the GM facilities. At March 31, 2020, GM had \$3.4 billion in borrowings outstanding on the three-year, \$4.0 billion facility and \$10.5 billion in borrowings outstanding on the five-year, \$10.5 billion facility.

In April 2020, GM renewed the \$2.0 billion GM Revolving 364-Day Credit Facility for an additional 364-day term and extended \$3.6 billion of the three-year, \$4.0 billion facility for an additional year expiring in April 2022. The remaining portion will expire in April 2021, unless extended.

We are included in GM's consolidated U.S. federal income tax returns and certain U.S. state returns, and we are obligated to pay GM for our share of tax liabilities. Amounts owed to GM for income taxes are accrued and recorded as a related party payable. At March 31, 2020 and December 31, 2019, we had related party taxes payable of \$6 million and \$4 million for state tax liabilities.

#### NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS - (Continued)

#### **Note 3. Finance Receivables**

		March 31, 2020	December 31, 2019
Retail finance receivables			
Retail finance receivables, net of fees <sup>(a)</sup>	\$	42,504	\$ 42,268
Less: allowance for loan losses		(1,879)	 (866)
Total retail finance receivables, net	<u> </u>	40,625	41,402
Commercial finance receivables			
Commercial finance receivables, net of fees <sup>(b)</sup>		12,282	12,149
Less: allowance for loan losses		(87)	(78)
Total commercial finance receivables, net		12,195	 12,071
Total finance receivables, net	\$	52,820	\$ 53,473
Fair value utilizing Level 2 inputs	\$	12,195	\$ 12,071
Fair value utilizing Level 3 inputs	\$	41,963	\$ 42,012

<sup>(</sup>a) Net of unearned income, unamortized premiums and discounts, and deferred fees and costs of \$125 million and \$83 million at March 31, 2020 and December 31, 2019.

Rollforward of Allowance for Retail Loan Losses A summary of the activity in the allowance for retail loan losses is as follows:

		Three Months Ended March 31,  2020 2019 \$ 866 \$							
	2	020		2019					
Allowance for retail loan losses beginning balance	\$	866	\$	844					
Impact of adopting ASU 2016-13 (Note 1)		801		_					
Provision for loan losses		456		178					
Charge-offs		(340)		(307)					
Recoveries		156		145					
Foreign currency translation		(60)		2					
Allowance for retail loan losses ending balance	\$	1,879	\$	862					

The provision for loan losses increased primarily due to increased expected charge-offs and decreased expected recoveries as a result of the economic impact of the coronavirus disease 2019 (COVID-19) pandemic.

<sup>(</sup>b) Net of dealer cash management balances of \$1.2 billion at both March 31, 2020 and December 31, 2019.

#### NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS - (Continued)

**Retail Credit Quality** Our retail finance receivables portfolio includes loans made to consumers and businesses to finance the purchase of vehicles for personal and commercial use. A summary of the amortized cost of the retail finance receivables by FICO score or its equivalent, determined at origination, for each vintage of the retail finance receivables portfolio at March 31, 2020 is as follows:

		Year of Origination																
	2020		2019	2019		2018		2018 201		2017 2016		2015		]	Prior		Total	Percent
Prime - FICO Score 680 and greater	\$ 4,027	· :	9,990	\$	6,821	\$	3,200	\$	1,143	\$	343	\$	15	\$	25,539	60.1%		
Near-prime - FICO Score 620 to 679	902		2,746		1,744		942		402		178		38		6,952	16.3		
Sub-prime - FICO Score less than 620	1,169	)	3,402		2,165		1,605		957		486		229		10,013	23.6		
Retail finance receivables, net of fees	\$ 6,098	: :	\$ 16,138	\$	10,730	\$	5,747	\$	2,502	\$	1,007	\$	282	\$	42,504	100.0%		

We review the ongoing credit quality of our retail finance receivables based on customer payment activity. A retail account is considered delinquent if a substantial portion of a scheduled payment has not been received by the date the payment was contractually due. Retail finance receivables are collateralized by vehicle titles and, subject to local laws, we generally have the right to repossess the vehicle in the event the customer defaults on the payment terms of the contract. The following table is a consolidated summary of the delinquency status of the outstanding amortized cost of retail finance receivables for each vintage of the portfolio at March 31, 2020:

	Year of Origination														
	2020	201	9	2018	2	2017		2016		2015	I	Prior		Total	Percent
Current	\$ 6,078	\$ 15	716	\$ 10,312	\$ 5	5,412	\$	2,277	\$	877	\$	214	\$	40,886	96.2%
31 - 60 days	19		302	294		241		161		93		47		1,157	2.7
Greater than 60 days	1		113	118		90		62		36		21		441	1.1
Finance receivables more than 30 days															
delinquent	20		415	412		331		223		129		68		1,598	3.8
In repossession	_		7	6		4		2		1		_		20	_
Finance receivables more than 30 days	·														
delinquent or in repossession	20		422	418		335		225		130		68		1,618	3.8
Retail finance receivables, net of fees	\$ 6,098	\$ 16	138	\$ 10,730	\$ 5	5,747	\$	2,502	\$	1,007	\$	282	\$	42,504	100.0%

The accrual of finance charge income had been suspended on retail finance receivables with contractual amounts due of \$735 million and \$875 million at March 31, 2020 and December 31, 2019.

**TDRs** The outstanding amortized cost of retail finance receivables that are considered TDRs was \$2.3 billion at March 31, 2020, including \$290 million in nonaccrual loans. Additional TDR activity is presented below:

	-	Three Months Ended March 31,						
		2020		2019		2018		
Number of loans classified as TDRs during the period		15,268		16,532		13,336		
Outstanding amortized cost of loans classified as TDRs during the period	\$	287	\$	308	\$	251		

The unpaid principal balances, net of recoveries, of loans charged off during the reporting period within 12 months of being modified as a TDR were \$20 million, \$21 million, and \$18 million for three months ended March 31, 2020, 2019 and 2018.

**Commercial Credit Quality** Our commercial finance receivables consist of dealer financings, primarily for dealer inventory purchases. Proprietary models are used to assign a risk rating to each dealer. We perform periodic credit reviews of each dealership and adjust the dealership's risk rating, if necessary.

#### NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS - (Continued)

Effective January 1, 2020, we updated our commercial risk model and our risk rating categories as follows:

Dealer Risk Rating	Description
I	Performing accounts with strong to acceptable financial metrics with at least satisfactory capacity to meet financial commitments.
II	Performing accounts experiencing potential weakness in financial metrics and repayment prospects resulting in increased monitoring.
Ш	Non-Performing accounts with inadequate paying capacity for current obligations and that have the distinct possibility of creating a loss if deficiencies are not corrected.
IV	Non-Performing accounts with inadequate paying capacity for current obligations and inherent weaknesses that make collection or liquidation in full highly questionable or improbable.

Dealers with III and IV risk ratings are subject to additional monitoring and restrictions on funding, including suspension of lines of credit and liquidation of assets. The following table summarizes the credit risk profile by dealer risk rating of commercial finance receivables at March 31, 2020.

	Year of Origination <sup>(a)</sup>																
Dealer Risk Rating	Revolving		2020		2019		2018		2017		2016	2	2015	P	rior	 Total	Percent
I	\$ 10,351	\$	101	\$	253	\$	124	\$	128	\$	118	\$	77	\$	9	\$ 11,161	90.9%
II	632		_		9		12		33		23		13		23	745	6.1
III	325		_		8		10		14		_		1		_	358	2.9
IV	14		_		_		_		_		_		4		_	18	0.1
Balance at end of period	\$ 11,322	\$	101	\$	270	\$	146	\$	175	\$	141	\$	95	\$	32	\$ 12,282	100.0%

<sup>(</sup>a) Floorplan advances comprise 98% of the total revolving balance. Dealer term loans are presented by year of origination.

At March 31, 2020, substantially all of our commercial finance receivables were current with respect to payment status and activity in the allowance for commercial loan losses was insignificant for the three months ended March 31, 2020, 2019 and 2018. Commercial finance receivables classified as TDRs and amounts on non-accrual status were insignificant at March 31, 2020.

#### **Note 4. Leased Vehicles**

	Mai	rch 31, 2020	Dece	mber 31, 2019
Leased vehicles	\$	61,820	\$	62,767
Manufacturer subvention		(9,653)		(9,731)
Net capitalized cost		52,167		53,036
Less: accumulated depreciation		(10,871)		(10,981)
Leased vehicles, net	\$	41,296	\$	42,055

The following table summarizes minimum rental payments due to us as lessor under operating leases at March 31, 2020:

	 Years Ending December 31,											
	2020		2021		2022		2023		2024		Total	
Lease payments under operating leases	\$ 4,991	\$	4,599	\$	2,112	\$	252	\$	7	\$	11,961	

#### NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS - (Continued)

#### Note 5. Goodwill

The following table summarizes the changes in the carrying amounts of goodwill by segment:

		Three Months Ended March 31,													
				2020			2019								
	Nort	h America	nerica International Total			Nor	th America	Int	ernational		Total				
Beginning balance	\$	1,105	\$	80	\$	1,185	\$ 1,105		\$	81	\$	1,186			
Foreign currency translation		(1)		(16)		(17)		_		1		1			
Ending balance	\$	1,104	\$	64	\$	1,168	\$	1,105	\$	82	\$	1,187			

Since December 31, 2019, the COVID-19 pandemic has resulted in a widespread health crisis that has adversely affected businesses, economies and financial markets worldwide, placed constraints on the operations of businesses, decreased consumer mobility and activity, and caused significant economic volatility in the United States and international debt and equity markets. The unprecedented economic and social uncertainty resulting from the COVID-19 outbreak indicated that it was more likely than not that goodwill impairment might exist at March 31, 2020 for our North America reporting unit. Therefore, at March 31, 2020, we performed an event-driven goodwill impairment test for our North America reporting unit and determined no goodwill impairment exists.

The fair value of our North America reporting unit was determined based on valuation techniques using the best available information, primarily discounted cash flow projections. We make significant assumptions and estimates about the extent and timing of future cash flows. There can be no assurance that anticipated financial results will be achieved. Under multiple scenarios, including fully weighting the downside cash flow scenario, the estimated fair value of our North America reporting unit exceeded its carrying amount.

Future goodwill impairment could be recognized should economic uncertainty continue, thereby resulting in a prolonged economic slowdown and a corresponding decline in the fair value of our reporting units.

#### Note 6. Equity in Net Assets of Non-consolidated Affiliates

We use the equity method to account for our equity interest in joint ventures. The income of these joint ventures is not consolidated into our financial statements; rather, our proportionate share of the earnings is reflected as equity income.

There have been no ownership changes in our joint ventures since December 31, 2019. The following table presents certain aggregated operating data of our joint ventures:

	Three Months Ended March 31,								
Summarized Operating Data	2	020	2	019					
Finance charge income	\$	359	\$	350					
Income before income taxes	\$	96	\$	170					
Net income	\$	72	\$	127					

At March 31, 2020 and December 31, 2019, we had undistributed earnings of \$624 million and \$615 million related to our non-consolidated affiliates.

#### NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS - (Continued)

#### Note 7. Debt

		March	31, 2020	0	December 31, 2019				
	Ca	rrying Amount		Fair Value		Carrying Amount		Fair Value	
Secured debt									
Revolving credit facilities	\$	14,289	\$	14,295	\$	6,152	\$	6,160	
Securitization notes payable		31,881		31,778		33,807		34,000	
Total secured debt		46,170		46,073		39,959		40,160	
Unsecured debt									
Senior notes		45,440		40,865		43,679		44,937	
Credit facilities		1,970		1,962		1,936		1,936	
Other unsecured debt		2,609		2,609		3,364		3,366	
Total unsecured debt		50,019		45,436		48,979		50,239	
Total secured and unsecured debt	\$	96,189	\$	91,509	\$	88,938	\$	90,399	
Fair value utilizing Level 2 inputs			\$	89,892			\$	88,481	
Fair value utilizing Level 3 inputs			\$	1,617			\$	1,918	

Secured Debt Most of the secured debt was issued by VIEs and is repayable only from proceeds related to the underlying pledged assets. Refer to Note 8 for further information

The weighted average interest rate on secured debt was 2.59% at March 31, 2020. Issuance costs on the secured debt of \$69 million as of March 31, 2020 and \$75 million as of December 31, 2019 are amortized to interest expense over the expected term of the secured debt.

The terms of our revolving credit facilities provide for a revolving period and subsequent amortization period, and are expected to be repaid over periods ranging up to six years. During the three months ended March 31, 2020, we entered into no new credit facilities, and we renewed maturing credit facilities with no change in borrowing capacity.

Securitization notes payable at March 31, 2020 are due beginning in 2020 through 2027. During the three months ended March 31, 2020, we issued \$4.6 billion in aggregate principal amount of securitization notes payable with an initial weighted average interest rate of 1.95% and maturity dates ranging from 2021 to 2027.

#### **Unsecured Debt**

*Senior Notes* At March 31, 2020, we had \$45.0 billion aggregate outstanding in senior notes that mature from 2020 through 2029 and have a weighted average interest rate of 3.33%. Issuance costs on senior notes of \$110 million as of March 31, 2020 and \$111 million as of December 31, 2019 are amortized to interest expense over the term of the notes.

During the three months ended March 31, 2020, we issued \$2.1 billion in aggregate principal amount of senior notes with an initial weighted average interest rate of 2.09% and maturity dates ranging from 2024 through 2028.

General Motors Financial Company, Inc. is the sole guarantor of its subsidiaries' unsecured debt obligations for which a guarantee is provided.

*Credit Facilities and Other Unsecured Debt* We use unsecured credit facilities with banks as well as non-bank instruments as funding sources. Our credit facilities and other unsecured debt have maturities of up to four years. The weighted average interest rate on these credit facilities and other unsecured debt was 4.47% at March 31, 2020.

**Compliance with Debt Covenants** Several of our revolving credit facilities require compliance with certain financial and operational covenants as well as regular reporting to lenders, including providing certain subsidiary financial statements. Certain of our secured debt agreements also contain various covenants, including maintaining portfolio performance ratios as well as limits on deferment levels. Our unsecured debt obligations contain covenants including limitations on our ability to incur certain liens. At March 31, 2020, we were in compliance with these debt covenants.

#### NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS - (Continued)

#### **Note 8. Variable Interest Entities**

The following table summarizes the assets and liabilities related to our consolidated VIEs:

	Mai	rch 31, 2020	December 31, 2019		
Restricted cash <sup>(a)</sup>	\$	2,457	\$	2,643	
Finance receivables, net of fees	\$	41,063	\$	35,392	
Lease related assets	\$	18,279	\$	14,464	
Secured debt	\$	46,024	\$	39,771	

<sup>(</sup>a) Included in other assets.

We use SPEs that are considered VIEs to issue variable funding notes to third party, bank-sponsored warehouse facilities or asset-backed securities to investors in securitization transactions. The debt issued by these VIEs is backed by finance receivables and leasing-related assets transferred to the VIEs. We determined that we are the primary beneficiary of the VIEs because our servicing responsibilities give us the power to direct the activities that most significantly impact the performance of the VIEs and our variable interests in the VIEs give us the obligation to absorb losses and the right to receive residual returns that could potentially be significant. The assets serve as the sole source of repayment for the debt issued by these entities. Investors in the notes issued by the VIEs do not have recourse to us or our other assets, with the exception of customary representation and warranty repurchase provisions and indemnities that we provide as the servicer. We are not required to provide any additional financial support to these VIEs. While these VIE subsidiaries are included in our condensed consolidated financial statements, they are separate legal entities and their assets are legally owned by them and are not available to our creditors.

#### NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS - (Continued)

#### Note 9. Derivative Financial Instruments and Hedging Activities

We are exposed to certain risks arising from both our business operations and economic conditions. We manage economic risks, including interest rate risk, primarily by managing the amount, sources, and duration of our assets and liabilities and by using derivative financial instruments. Specifically, we enter into derivative financial instruments to manage exposures that arise from business activities that result in the receipt or payment of future known and uncertain cash amounts, the value of which are determined by interest rates. Our derivative financial instruments are used to manage differences in the amount, timing, and duration of our known or expected cash receipts and our known or expected cash payments principally related to our borrowings.

Certain of our foreign operations expose us to fluctuations of foreign interest rates and exchange rates. We primarily finance our earning assets with debt in the same currency to minimize the impact to earnings from our exposure to fluctuations in exchange rates. When we use a different currency, these fluctuations may impact the value of our cash receipts and payments in terms of our functional currency. We enter into derivative financial instruments to protect the value or fix the amount of certain assets and liabilities in terms of the relevant functional currency. The table below presents the gross fair value amounts of our derivative financial instruments and the associated notional amounts:

	March 31, 2020							December 31, 2019						
		Notional	]	Fair Value of Assets <sup>(a)</sup>	1	Fair Value of Liabilities <sup>(a)</sup>		Notional		Fair Value of Assets <sup>(a)</sup>		ir Value of iabilities <sup>(a)</sup>		
Derivatives designated as hedges														
Fair value hedges														
Interest rate swaps	\$	8,681	\$	640	\$	_	\$	9,458	\$	234	\$	23		
Foreign currency swaps		1,755		_		84		1,796		22		71		
Cash flow hedges														
Interest rate swaps		1,090		_		21		590		_		6		
Foreign currency swaps		5,091		41		373		4,429		40		119		
Derivatives not designated as hedges														
Interest rate contracts		104,282		843		772		92,400		340		300		
Total <sup>(b)</sup>	\$	120,899	\$	1,524	\$	1,250	\$	108,673	\$	636	\$	519		

- (a) The gross amounts of the fair value of our assets and liabilities are included in other assets and other liabilities, respectively. Amounts accrued for interest payments in a net receivable position are included in other assets. Amounts accrued for interest payments in a net payable position are included in other liabilities. All our derivatives are categorized within Level 2 of the fair value hierarchy. The fair value for Level 2 instruments was derived using the market approach based on observable market inputs including quoted prices of similar instruments and foreign exchange and interest rate forward curves.
- (b) We primarily enter into derivative instruments through AmeriCredit Financial Services, Inc. (AFSI); however, our SPEs may also be parties to derivative instruments. Agreements between AFSI and its derivative counterparties include rights of setoff for positions with offsetting values or for collateral held or posted. At March 31, 2020 and December 31, 2019, the fair value of assets and liabilities available for offset was \$685 million and \$302 million. At March 31, 2020 and December 31, 2019, we held \$668 million and \$210 million of collateral from counterparties that is available for netting against our asset positions. At March 31, 2020 and December 31, 2019, we posted \$270 million and \$89 million of collateral to counterparties that is available for netting against our liability positions.

The following amounts were recorded in the condensed consolidated balance sheet related to items designated and qualifying as hedged items in fair value hedging relationships:

		Carrying . Hedge				ve Amount of Fair Value ging Adjustments <sup>(a)</sup>					
	1	March 31, 2020	December 31, 2019	March 31, 2020			December 31, 2019				
Unsecured debt	\$	22,082	\$ 20,397	\$	(539)	\$	(77)				

<sup>(</sup>a) Includes \$9 million and \$69 million at March 31, 2020 and December 31, 2019 of amortization remaining on hedged items for which hedge accounting has been discontinued.

#### NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS - (Continued)

The tables below present the effect of our derivative financial instruments in the condensed consolidated statements of income:

Three Months Ended March 31, 2020 2019 Operating Expenses<sup>(b)</sup> Interest Expense<sup>(a)</sup> Operating Expenses<sup>(b)</sup> Interest Expense(a) Fair value hedges \$ Hedged items - interest rate swaps (503)\$ \$ (210) \$ 181 431 Interest rate swaps Hedged items - foreign currency swaps 40 32 Foreign currency swaps (12)(39)(16)(31)Cash flow hedges (1) 3 Interest rate swaps (106)(29)(18)(33)Foreign currency swaps Derivatives not designated as hedges Interest rate contracts 52 (5) \$ (62) \$ (105)\$ (65)\$ (32)Total (losses) income recognized

The tables below present the effect of our derivative financial instruments in the condensed consolidated statements of comprehensive income:

	Gains (Losses) Recognized In Accumulated Other Comprehensive Loss							
	Three Months Ended March 31,							
2	2020		2019					
\$	(5)	\$	(11)					
	(6)		_					
	(219)		(52)					
\$	(230)	\$	(63)					
Accumu	(Gains) Losses F lated Other Compre	Reclassified F	From Into Income(a)(b)					
	Three Months I	Ended March	1 31,					
	2020		2019					
\$	8	\$	11					
	1		(2)					
	104		39					
\$	113	\$	48					
	\$ Accumu	## Accumulated Other    Three Months E	## Accumulated Other Comprehense					

<sup>(</sup>a) All amounts reclassified from accumulated other comprehensive loss were recorded to interest expense.

<sup>(</sup>a) Total interest expense was \$835 million and \$947 million for the three months ended March 31, 2020 and 2019.

<sup>(</sup>b) Activity is offset by translation activity also recorded in operating expenses related to foreign currency-denominated loans. Total operating expenses were \$358 million and \$370 million for the three months ended March 31, 2020 and 2019.

<sup>(</sup>b) During the next twelve months, we estimate \$54 million in gains will be reclassified into pretax earnings from derivatives designated for hedge accounting.

#### NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS - (Continued)

#### Note 10. Commitments and Contingencies

**Guarantees of Indebtedness** At March 31, 2020 and December 31, 2019, we guaranteed \$549 million and \$561 million in aggregate principal amount of Euro Medium Term Notes issued by General Motors Financial International B.V., our former subsidiary, pursuant to our Euro Medium Term Note Programme. Subject to the terms and conditions of a letter agreement with BNP Paribas in connection with the sale of our European operations, BNP Paribas will reimburse us for any amount that we may pay under any such guarantees.

**Legal Proceedings** We are subject to various pending and potential legal and regulatory proceedings in the ordinary course of business, including litigation, arbitration, claims, investigations, examinations, subpoenas and enforcement proceedings. Some litigation against us could take the form of class actions. The outcome of these proceedings is inherently uncertain, and thus we cannot confidently predict how or when proceedings will be resolved. An adverse outcome in one or more of these proceedings could result in substantial damages, settlements, fines, penalties, diminished income or reputational harm. We identify below the material proceedings in connection with which we believe a material loss is reasonably possible or probable.

In accordance with the current accounting standards for loss contingencies, we establish reserves for legal matters when it is probable that a loss associated with the matter has been incurred and the amount of the loss can be reasonably estimated. The actual costs of resolving legal matters may be higher or lower than any amounts reserved for these matters. At March 31, 2020, we estimated our reasonably possible legal exposure for unfavorable outcomes is up to \$42 million, and we have accrued \$15 million.

In 2014 and 2015, we were served with investigative subpoenas from various state attorneys general and other governmental offices to produce documents and data relating to our automobile loan and lease business and securitization of loans and leases. We believe that we have cooperated fully with all reasonable requests for information. We are currently unable to estimate any reasonably possible loss or range of loss that may result from these investigations.

**Other Administrative Tax Matters** We accrue non-income tax liabilities for contingencies when management believes that a loss is probable and the amounts can be reasonably estimated, while contingent gains are recognized only when realized. In the event any losses are sustained in excess of accruals, they will be charged against income at that time.

In evaluating indirect tax matters, we take into consideration factors such as our historical experience with matters of similar nature, specific facts and circumstances, and the likelihood of prevailing. We reevaluate and update our accruals as matters progress over time. Where there is a reasonable possibility that losses exceeding amounts already recognized may be incurred, our estimate of the additional range of loss is up to \$11 million at March 31, 2020

#### Note 11. Shareholders' Equity

	March 31, 2020	December 31, 2019
Common Stock		
Number of shares authorized	10,000,000	10,000,000
Number of shares issued and outstanding	5,050,000	5,050,000

In March 2020, our Board of Directors declared and paid a \$400 million dividend on our common stock to General Motors Holdings LLC.

	March 31, 2020	December 31, 2019
Preferred Stock		
Number of shares authorized	250,000,000	250,000,000
Number of shares issued and outstanding		
Fixed-to-Floating Rate Cumulative Perpetual Preferred Stock, Series A (Series A Preferred Stock)	1,000,000	1,000,000
Fixed-to-Floating Rate Cumulative Perpetual Preferred Stock, Series B (Series B Preferred Stock)	500,000	500,000

During the three months ended March 31, 2020, we paid dividends of \$29 million to holders of record of our Series A Preferred Stock, and \$16 million to holders of record of our Series B Preferred Stock. During the three months ended March 31, 2019, we

#### NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS - (Continued)

paid dividends of \$29 million to holders of record of our Series A Preferred Stock, and \$17 million to holders of record of our Series B Preferred Stock.

The following table summarizes the significant components of accumulated other comprehensive loss:

	Three Months Ended March 31,		
	2020	2019	
Unrealized (loss) gain on hedges			
Beginning balance	\$ (49)	9	
Change in value of hedges, net of tax	(117)	(15)	
Ending balance	(166	(6)	
Defined benefit plans			
Beginning balance	1	1	
Unrealized gain on subsidiary pension, net of tax	_	_	
Ending balance	1	1	
Foreign currency translation adjustment			
Beginning balance	(1,071)	(1,076)	
Translation (loss) gain, net of tax	(426)	57	
Ending balance	(1,497)	(1,019)	
Total accumulated other comprehensive loss	\$ (1,662)	\$ (1,024)	

#### Note 12. Income Taxes

For interim income tax reporting we estimate our annual effective tax rate and apply it to our year-to-date ordinary income. Tax jurisdictions with a projected or year-to-date loss for which a tax benefit cannot be realized are excluded from the annualized effective tax rate. The tax effects of unusual or infrequently occurring items, including changes in judgment about valuation allowances and effects of changes in tax laws or rates, are reported in the interim period in which they occur.

During the three months ended March 31, 2020 and 2019, income tax expense of \$63 million and \$88 million primarily resulted from tax expense attributable to entities included in our effective tax rate calculation. The decrease in income tax expense for the three months ended March 31, 2020 is primarily due to a decrease in our pre-tax earnings.

We are included in GM's consolidated U.S. federal income tax return and for certain states' income tax returns. Net operating losses and certain tax credits generated by us have been utilized by GM; however, income tax expense and deferred tax balances are presented in these financial statements as if we filed our own tax returns in each jurisdiction.

#### **Note 13. Segment Reporting**

Our chief operating decision maker evaluates the operating results and performance of our business based on our North America and International Segments. The management of each segment is responsible for executing our strategies. Key operating data for our operating segments were as follows:

	Three Months Ended March 31, 2020					
		orth erica	Interi	national		Total
Total revenue	\$	3,277	\$	284	\$	3,561
Operating expenses		294		64		358
Leased vehicle expenses		1,684		13		1,697
Provision for loan losses		391		75		466
Interest expense		738		97		835
Equity income		_		25		25
Income before income taxes	\$	170	\$	60	\$	230

#### NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS - (Continued)

	Three Months Ended March 31, 2019						
		orth nerica	Intern	ational		Total	
Total revenue	\$	3,306	\$	314	\$	3,620	
Operating expenses		276		94		370	
Leased vehicle expenses		1,803		11		1,814	
Provision for loan losses		139		36		175	
Interest expense		823		124		947	
Equity income		_		45		45	
Income before income taxes	\$	265	\$	94	\$	359	

	March 31, 2020							December 31, 2019						
	 North America	a International Total			North America	Iı	nternational		Total					
Finance receivables, net	\$ 47,633	\$	5,187	\$	52,820	\$	46,679	\$	6,794	\$	53,473			
Leased vehicles, net	\$ 41,160	\$	136	\$	41,296	\$	41,881	\$	174	\$	42,055			
Total assets	\$ 107,340	\$	8,209	\$	115,549	\$	99,453	\$	9,764	\$	109,217			

### **Note 14. Regulatory Capital and Other Regulatory Matters**

We are required to comply with a wide variety of laws and regulations. Certain of our entities operate in international markets as either banks or regulated finance companies that are subject to regulatory restrictions. These regulatory restrictions, among other things, require that certain of these entities meet minimum capital requirements and may restrict dividend distributions and ownership of certain assets. We were in compliance with all regulatory capital requirements as most recently reported. Total assets of our regulated international banks and finance companies were approximately \$6.3 billion and \$7.8 billion at March 31, 2020 and December 31, 2019.

#### Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations

Forward-looking statements in this Management's Discussion and Analysis of Financial Condition and Results of Operations (MD&A) are not guarantees of future performance and may involve risks and uncertainties that could cause actual results to differ materially from those projected. Refer to the "Forward-Looking Statements" section of this MD&A and the "Risk Factors" section of our 2019 Form 10-K for a discussion of these risks and uncertainties.

#### **Basis of Presentation**

This MD&A should be read in conjunction with the accompanying condensed consolidated financial statements and notes thereto and the audited consolidated financial statements and notes thereto included in our 2019 Form 10-K.

Except as otherwise specified, dollar amounts presented within tables are stated in millions. Average balances are calculated using daily balances, where available. Otherwise, average balances are calculated using monthly balances.

#### **Recent Developments**

In March 2020, the World Health Organization declared the rapidly growing outbreak of a novel strain of coronavirus (COVID-19) a global pandemic. The economic impact of efforts to contain the spread of COVID-19 are straining the finances of individuals and businesses, large and small, across the globe. The extent of COVID-19's impact on our future operations will depend on, among other things, the duration, spread and intensity of the pandemic and related government responses such as required physical distancing and restrictions on business operations and travel, all of which are uncertain and difficult to predict in light of the rapidly evolving landscape.

We also face continuing market, operating and regulatory challenges in several countries across the globe due to, among other factors, weak economic conditions, foreign exchange volatility and political uncertainty.

In response to the pandemic, we have taken a number of actions to provide support to our retail customers and dealers, including:

- We automatically waived all late payment fees for our retail customers in the North America Segment from March 1, 2020 until May 31, 2020. The impact to our results of operations for the three months ended March 31, 2020 was not material.
- We are offering payment deferrals to our retail customers who have been adversely affected by COVID-19. For our loan customers in the North America Segment, interest continues to accrue on the loan, and the loan term is extended by the length of the deferral. For our lease customers, the deferred payments will become due along with the final payment, if not paid before.
- We have temporarily suspended repossession efforts on retail customers with delinquent loans. We continue to charge off the outstanding balance of loans when they become more than 120 days past due.
- We are offering deferrals of interest and waivers of curtailment payments for three months at no cost to our wholesale dealer customers. Interest continues to accrue on the outstanding balance. As of April 30, 2020, we deferred \$24 million in interest and waived \$48 million curtailment payments on our commercial loans in North America.
- In partnership with GM in the U.S., for very well-qualified buyers, we are offering a 0% loan for up to 84 months for new GM vehicle purchases. In addition, we are offering a 120-day delay for the due date of the first payment on retail loans for well-qualified buyers of new GM vehicles.

The ultimate impact of the pandemic on our results of operations, financial position, liquidity or capital resources cannot be reasonably estimated at this time. There is significant uncertainty related to the estimates and economic assumptions that occurred subsequent to the balance sheet date that could impact future periods. Refer to Item 1A. Risk Factors for a full discussion of the risks associated with the COVID-19 pandemic.

#### **Critical Accounting Estimates**

The preparation of condensed financial statements in conformity with accounting principles generally accepted in the U.S. requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and the disclosures of contingent assets and liabilities as of the date of the financial statements and the reported amount of revenue and expenses during the reporting periods. Actual results could differ from those estimates, due to inherent uncertainties in making estimates, and those differences may be material. The critical accounting estimates that affect the condensed consolidated financial statements and the judgment and assumptions used are consistent with those described in Item 7. "Management's Discussion and Analysis of Financial Condition and Results of Operations" in our 2019 Form 10-K, as supplemented by the subsequent discussions of our allowance for loan losses on finance receivables for the adoption of ASU 2016-13; and the residual value of our leased vehicles. Refer to Note 1 to our condensed consolidated financial statements for additional information.

Allowance for Loan Losses Our retail finance receivables portfolio consists of smaller-balance, homogeneous loans that are carried at amortized cost, net of allowance for loan losses. The allowance for loan losses on retail finance receivables reflects net credit losses expected to be incurred over the remaining life of the retail finance receivables. We believe that the allowance is adequate to cover expected credit losses on the retail finance receivables; however, because the allowance for loan losses is based on estimates, there can be no assurance that the ultimate charge-off amount will not exceed such estimates or that our credit loss assumptions will not increase.

As of March 31, 2020, we updated our forecast of economic factors for potential impacts from the COVID-19 pandemic, based on the latest available information from our economic research firm. In addition, we lowered our forecast of expected recovery rates on repossessions. In aggregate, these updates resulted in an increase in the allowance for loan losses on our retail finance receivables portfolio of \$228 million. Actual economic data and recovery rates that are worse than those we forecast would result in an increase to the allowance for loan losses.

Our commercial finance receivables portfolio consists of floorplan financing as well as dealer loans, which are loans to finance improvements to dealership facilities, to provide working capital, and to purchase and/or finance dealership real estate. The allowance for loan losses is based on historical loss experience for the consolidated portfolio, in addition to forecasted industry vehicle sales. Prior to January 1, 2020, we estimated our allowance for loan losses in the North America Segment based on an analysis of the experience of comparable commercial lenders. There can be no assurance that the ultimate charge-off amount will not exceed such estimates or that our credit loss assumptions will not increase.

**Residual Value of Leased Vehicles** At March 31, 2020, the estimated residual value of our leased vehicles at the end of the lease term was \$29.5 billion. Depreciation reduces the carrying value of each leased asset in our operating lease portfolio over time from its original acquisition value to its expected residual value at the end of the lease term. We reviewed the leased portfolio for indicators of impairment and determined that no impairment indicators were present at March 31, 2020. We updated the residual value estimates on our lease portfolio to reflect the decrease in forecasted used vehicle prices due to economic impacts from the COVID-19 pandemic. If adverse economic impacts are sustained, used vehicle prices could decrease further, which could result in an impairment of our lease portfolio. If an impairment exists, we would determine any shortfall in recoverability of our leased vehicle asset groups by year, make and model. Recoverability is calculated as the excess of (1) the sum of remaining lease payments, plus estimated residual value, over (2) leased vehicles, net, less deferred income.

# **Results of Operations**

This section discusses our results of operations for the three months ended March 31, 2020 as compared to the three months ended March 31, 2019.

Income before income taxes for the three months ended March 31, 2020 decreased to \$230 million from \$359 million for the three months ended March 31, 2019 primarily due to the following:

- Leased vehicle income net of leased vehicle expenses increased \$71 million primarily due to higher yield on the portfolio, offset by a \$39 million valuation adjustment on returned lease vehicle inventory held for sale.
- Provision expense increased \$291 million primarily due to an increase in expected charge-offs and a decrease in expected recoveries as a result of economic impacts from the COVID-19 pandemic.
- Interest expense decreased \$112 million, of which \$36 million was due to a lower average balance of debt outstanding and \$76 million was due to a decrease in the effective rate of interest on debt.

Return on average common equity is widely used to measure earnings in relation to invested capital. Our return on average common equity decreased to 12.7% for the four quarters ended March 31, 2020 from 13.8% for the four quarters ended March 31, 2019 primarily due to a higher effective tax rate as well as an increase in average common equity.

We use return on average tangible common equity (a non-GAAP measure) to measure our contribution to GM's enterprise profitability and cash flow. Our return on average tangible common equity decreased to 14.3% for the four quarters ended March 31, 2020 from 15.6% for the four quarters ended March 31, 2019 primarily due to a higher effective tax rate as well as an increase in average tangible common equity.

The following table presents our reconciliation of return on average tangible common equity to return on average common equity, the most directly comparable GAAP measure:

	Four Quarters Ended						
	N	1arch 31, 2020	1	March 31, 2019			
Net income attributable to common shareholder	\$	1,373	\$	1,397			
Average equity	\$	12,267	\$	11,395			
Less: average preferred equity		(1,477)		(1,250)			
Average common equity		10,790	-	10,145			
Less: average goodwill		(1,183)		(1,189)			
Average tangible common equity	\$	9,607	\$	8,956			
Return on average common equity		12.7%		13.8%			
Return on average tangible common equity		14.3%		15.6%			

Our calculation of this non-GAAP measure may not be comparable to similarly titled measures of other companies due to potential differences between companies in the method of calculation. As a result, the use of this non-GAAP measure has limitations and should not be considered superior to, in isolation from, or as a substitute for, related U.S. GAAP measures. This non-GAAP measure allows investors the opportunity to measure and monitor our performance against our externally communicated targets and evaluate the investment decisions being made by management to improve our return on average tangible common equity. Management uses this measure in its financial, investment and operational decision-making processes, for internal reporting and as part of its forecasting and budgeting processes. For these reasons we believe this non-GAAP measure is useful for our investors.

Three Months Ended March 31, 2020 compared to Three Months Ended March 31, 2019

erage Earning Assets Three Months Ended March 31,						2020 vs. 2019				
		2020 2019		2020 2019			Amount	Percentage		
Average retail finance receivables	\$	42,416	\$	41,591	\$	825	2.0 %			
Average commercial finance receivables		11,678		12,167		(489)	(4.0)%			
Average finance receivables		54,094		53,758		336	0.6 %			
Average leased vehicles, net		41,778		43,394		(1,616)	(3.7)%			
Average earning assets	\$	95,872	\$	97,152	\$	(1,280)	(1.3)%			
Retail finance receivables purchased	\$	6,497	\$	7,162	\$	(665)	(9.3)%			
Leased vehicles purchased	\$	5,040	\$	5,210	\$	(170)	(3.3)%			

Our penetration of GM's retail sales in the U.S. decreased to 44.8% for the three months ended March 31, 2020 from 52.8% for the three months ended March 31, 2019. Penetration levels vary depending on incentive financing programs available and competing third-party financing products in the market.

Revenue		Three Months	Ended	March 31,		2020 vs.	2019
		2020	2019			Amount	Percentage
Finance charge income	<u> </u>						
Retail finance receivables	\$	872	\$	816	\$	56	6.9 %
Commercial finance receivables	\$	134	\$	171	\$	(37)	(21.6)%
Leased vehicle income	\$	2,463	\$	2,509	\$	(46)	(1.8)%
Other income	\$	92	\$	124	\$	(32)	(25.8)%
Equity income	\$	25	\$	45	\$	(20)	(44.4)%
Effective yield - retail finance receivables		8.3%		8.0%			
Effective yield - commercial finance receivables		4.6%		5.7%			

Finance charge income on retail finance receivables increased due to an increase in the effective yield, as well as growth in the portfolio. The effective yield represents finance charges, rate subvention and fees recorded in earnings during the period as a percentage of average retail finance receivables.

Finance charge income on commercial finance receivables decreased due to a lower effective yield resulting from falling benchmark interest rates, as well as a decline in the portfolio as a result of GM work stoppage in 2019.

The decrease in other income is primarily due to lower investment income resulting from falling benchmark interest rates.

Equity income decreased primarily due to an increased provision for losses on the retail finance receivables portfolio of our joint venture that conducts auto finance operations in China, resulting from increased net charge-offs and increased expected losses due to economic impacts from the COVID-19 pandemic.

Costs and Expenses		Three Months	2020 vs. 2019					
	2020 2019					Amount	Percentage	
Operating expenses	\$	358	\$	370	\$	(12)	(3.2)%	
Leased vehicle expenses	\$	1,697	\$	1,814	\$	(117)	(6.4)%	
Provision for loan losses	\$	466	\$	175	\$	291	166.3 %	
Interest expense	\$	835	\$	947	\$	(112)	(11.8)%	
Average debt outstanding	\$	88,777	\$	92,321	\$	(3,544)	(3.8)%	
Effective rate of interest on debt		3.8%		4.2%				

*Operating Expenses* Operating expenses as an annualized percentage of average earning assets was 1.5% for both the three months ended March 31, 2020 and 2019.

**Provision for Loan Losses** The provision for retail loan losses increased primarily due to increased expected charge-offs and decreased expected recoveries as a result of the economic impact of the COVID-19 pandemic.

**Interest Expense** Interest expense decreased due to a lower effective rate of interest on our debt resulting from falling benchmark interest rates, as well as a decrease in the average debt outstanding.

*Taxes* Our consolidated effective income tax rate was 30.7% and 28.0% of income before income taxes and equity income for the three months ended March 31, 2020 and 2019. The increase in the effective income tax rate is primarily due to a reduction in our electric vehicle tax credit.

#### Other Comprehensive (Loss) Income

Foreign Currency Translation Adjustment Foreign currency translation adjustments included in other comprehensive (loss) income were \$(426) million and \$57 million for the three months ended March 31, 2020 and 2019. Translation adjustments resulted from changes in the values of our foreign currency-denominated assets and liabilities as the value of the U.S. Dollar changed in relation to foreign currencies. The foreign currency translation loss for the three months ended March 31, 2020 was primarily due to depreciating values of the Brazilian Real, the Mexican Peso, and the Canadian Dollar in relation to the U.S. Dollar. The foreign currency translation income for three months ended March 31, 2019 was primarily due to changes in the values of the Chinese Yuan Renminbi and the Canadian Dollar in relation to the U.S. Dollar.

#### **Earning Assets Quality**

**Retail Finance Receivables** Our retail finance receivables portfolio includes loans made to consumers and businesses to finance the purchase of vehicles for personal and commercial use. A summary of the credit risk profile by FICO score or its equivalent, determined at origination, of the retail finance receivables is as follows:

		March	31, 2020		r 31, 2019	
	Amount Percent			Amount	Percent	
Prime - FICO Score 680 and greater	\$	25,539	60.1%	\$	25,439	60.2%
Near-prime - FICO Score 620 to 679		6,952	16.3		6,862	16.2
Sub-prime - FICO Score less than 620		10,013	23.6		9,967	23.6
Retail finance receivables, net of fees		42,504	100.0%		42,268	100.0%
Less: allowance for loan losses		(1,879)			(866)	
Retail finance receivables, net	\$	40,625		\$	41,402	
Number of outstanding contracts		2,691,932			2,656,525	
Average amount of outstanding contracts (in dollars) <sup>(a)</sup>	\$	15,789		\$	15,911	
Allowance for loan losses as a percentage of retail finance receivables, net of fees		4.4%			2.0%	

<sup>(</sup>a) Average amount of outstanding contracts consists of retail finance receivables, net of fees, divided by number of outstanding contracts.

The allowance for loan losses increased as of March 31, 2020 as compared to December 31, 2019 by \$801 million due to the adoption of ASU 2016-13 on January 1, 2020 and \$228 million due to increased expected charge-offs and decreased expected recoveries as a result of the economic impact of the COVID-19 pandemic.

**Delinquency** The following is a consolidated summary of delinquent retail finance receivables:

	N	Iarch 31, 2020	 March 31, 2019				
	Amount	Percentage	Amount (a)	Percentage			
31 - 60 days	\$ 1,1	57 2.7%	\$ 1,048	2.5%			
Greater than 60 days	4	41 1.1	412	1.0			
Total finance receivables more than 30 days delinquent	1,5	98 3.8	1,460	3.5			
In repossession		20 —	47	0.1			
Total finance receivables more than 30 days delinquent or in repossession	\$ 1,6	18 3.8%	\$ 1,507	3.6%			

<sup>(</sup>a) Represents the contractual amounts of delinquent retail finance receivables, which is not significantly different than the outstanding amortized cost for such receivables.

Delinquency increased slightly from the prior year, primarily as a result of impacts to our customers from the COVID-19 pandemic. We expect delinquency will increase in the coming months as more of our customers are impacted by the COVID-19 pandemic.

**Deferrals** In accordance with our policies and guidelines, we may offer payment deferrals to retail consumers for up to two payments for a fee (generally the interest portion of the payment deferred). Our policies and guidelines limit the number and frequency of deferments that may be granted. Additionally, we generally limit the granting of deferments on new accounts until a requisite number of payments have been received. Effective March 16, 2020, we began offering payment deferrals and in many cases are waiving our deferral policies and guidelines for customers who have been impacted by the COVID-19 pandemic. In January and February 2020, we granted payment deferrals on contracts representing 1.2% and 0.9% of retail finance receivables outstanding in the North America Segment. In March 2020, our payment deferral rate was 1.6% of retail finance receivables outstanding. The payment deferral rate for the month of April 2020 was 3.5%. We expect that payment deferrals will remain elevated in the coming months as more of our customers are impacted by the COVID-19 pandemic.

*TDRs* Payment deferrals granted to retail customers with accounts in good standing, but impacted by the COVID-19 pandemic, will not be considered concessions for purposes of TDR classification for up to six months of deferral. Refer to Note 1 and Note 3 to our condensed consolidated financial statements for further information on TDRs.

*Net Charge-offs* The following table presents charge-off data with respect to our retail finance receivables portfolio:

		Three Months	Ended M	Iarch 31,
		2020		2019
Charge-offs	\$	340	\$	307
Less: recoveries		(156)		(145)
Net charge-offs	\$	184	\$	162
Net charge-offs as an annualized percentage of average retail finance receivables	<del></del>	1.7%		1.6%

Net charge-off levels for the three months ended March 31, 2020 compared to the prior year were only slightly impacted by the effects of COVID-19. In accordance with our policies, accounts that become more than 120 days past due are charged off in full unless in repossession. We expect that our charge-offs will increase in the coming months as more of our customers are impacted by the COVID-19 pandemic. We ceased repossession activity on March 16, 2020. Further, the auctions we use to remarket our repossessed vehicles are not currently operating efficiently. The recovery rates we realize on our repossessed vehicles that we have been able to remarket have decreased and may remain depressed when auction operations resume.

Commercial Finance Receivables	March 31, 2020	De	ecember 31, 2019	
Commercial finance receivables, net of fees	\$	12,282	\$	12,149
Less: allowance for loan losses		(87)		(78)
Commercial finance receivables, net	\$	12,195	\$	12,071
Number of dealers		1,890		1,872
Average carrying amount per dealer	\$	6	\$	6
Allowance for loan losses as a percentage of commercial finance receivables, net of fees		0.7%		0.6%

At March 31, 2020 and December 31, 2019, commercial finance receivables classified as TDRs were insignificant. Activity in the allowance for commercial loan losses was insignificant for the three months ended March 31, 2020 and 2019, and substantially all of our commercial finance receivables were current with respect to payment status at March 31, 2020 and December 31, 2019.

The COVID-19 pandemic has negatively impacted sales volume and profitability of our dealer customers, and we expect a number of our dealers will experience significant financial strain. We are currently offering our dealers deferrals of interest payments and waivers of curtailment payments for 90 days. We have intensified our dealer monitoring efforts, and will determine any further action to be taken, including additional provision for loan losses.

Leased Vehicles The following table summarizes activity in our operating lease portfolio (in thousands):

	Three Months	Ended March 31,
	2020	2019
Operating leases originated	125	138
Operating leases terminated	146	155
Operating leased vehicles returned <sup>(a)</sup>	111	117
Percentage of leased vehicles returned <sup>(b)</sup>	76%	75%

<sup>(</sup>a) Represents the number of vehicles returned to us for remarketing.

Used vehicle prices for the three months ended March 31, 2020 decreased slightly compared to the same period in 2019. Realized sales proceeds for the first two months of 2020 outpaced the same period in 2019; however, prices declined in late March, primarily due to impacts from the COVID-19 pandemic. We previously reported that we expected a decrease in used vehicle prices of 3% to 4% in 2020 compared to 2019; however, used vehicle prices have been significantly impacted as a result of the COVID-19 pandemic. Current industry forecasts project a decrease in used vehicle prices of 7% to 10% in 2020 compared to 2019, and a recovery sometime in 2021. We updated our residual value estimates accordingly, and will increase the depreciation rate over the remaining term of the portfolio, the impact of which is most heavily weighted to leases maturing in 2020. In addition, the auctions we use to remarket our off-lease inventory are not currently operating efficiently. Sales proceeds from vehicles we have been able

<sup>(</sup>b) Calculated as the number of operating leased vehicles returned divided by the number of operating leases terminated. The return rate can fluctuate based upon the level of used vehicle pricing compared to residual values at lease inception and/or growth and age of the lease portfolio.

to remarket have decreased and may remain depressed when auction operations resume. Accordingly, we recorded a \$39 million valuation adjustment to the carrying value of our off-lease inventory held for sale.

The following table summarizes the residual value based on our most recent estimates and the number of units included in leased vehicles, net by vehicle type (units in thousands):

	March 31, 2020					December 31, 2019				
	Res	idual Value	Units	Percentage of Units	R	esidual Value	Units	Percentage of Units		
Crossovers	\$	15,928	985	62.1%	\$	15,950	972	60.5%		
Trucks		7,097	286	18.1		7,256	288	18.0		
SUVs		3,603	102	6.4		3,917	108	6.7		
Cars		2,841	212	13.4		3,276	238	14.8		
Total	\$	29,469	1,585	100.0%	\$	30,399	1,606	100.0%		

We review our residual values quarterly and test for impairment based on periodic residual estimates. We updated the residual value estimates on our lease portfolio to reflect the decrease in forecasted used vehicle prices due to economic impacts from the COVID-19 pandemic. We reviewed for indicators of impairment on the lease portfolio and determined that no impairment existed at March 31, 2020. We cannot currently estimate the impact that the COVID-19 pandemic will ultimately have on used vehicle prices. If adverse economic impacts are sustained, used vehicle prices could decrease further, which could result in impairment of our lease portfolio.

The following table summarizes the scheduled maturity of our operating leases in the North America Segment:

	2020	2021	2022	2023 & Thereafter
Operating lease maturities	22%	32%	34%	12%

At March 31, 2020 and 2019, 99.2% and 99.1% of our operating leases were current with respect to payment status. We expect that delinquency will increase as more of our customers are impacted by the COVID-19 pandemic.

#### **Liquidity and Capital Resources**

**General** Our primary sources of cash are finance charge income, leasing income and proceeds from the sale of terminated leased vehicles, net distributions from credit facilities, securitizations, secured and unsecured borrowings, and collections and recoveries on finance receivables. Our primary uses of cash are purchases of retail finance receivables and leased vehicles, the funding of commercial finance receivables, repayment of secured and unsecured debt, funding credit enhancement requirements in connection with securitizations and secured credit facilities, interest costs and operating expenses.

Typically, our purchase and funding of retail and commercial finance receivables and leased vehicles are financed initially by utilizing cash and borrowings on our secured credit facilities. Subsequently, we typically obtain long-term financing for finance receivables and leased vehicles through securitization transactions and the issuance of unsecured debt.

The following table summarizes our available liquidity:

Liquidity	 March 31, 2020	December 31, 2019
Cash and cash equivalents <sup>(a)</sup>	\$ 11,632	\$ 3,311
Borrowing capacity on unpledged eligible assets	9,996	17,537
Borrowing capacity on committed unsecured lines of credit	243	298
Borrowing capacity on the Junior Subordinated Revolving Credit Facility	1,000	1,000
Borrowing capacity on the GM Revolving 364-Day Credit Facility	2,000	2,000
Available liquidity	\$ 24,871	\$ 24,146

<sup>(</sup>a) Includes \$931 million and \$390 million in unrestricted cash outside of the U.S. at March 31, 2020 and December 31, 2019. This cash is considered to be indefinitely invested based on specific plans for reinvestment of these earnings.

Our available liquidity at March 31, 2020 was relatively unchanged from December 31, 2019. However, our cash and cash equivalents increased and borrowing capacity decreased due to increased utilization of credit facilities during the quarter to preserve financial flexibility in response to the current uncertainty in global capital markets and the current economic environment resulting

from the COVID-19 pandemic. We generally target liquidity levels to support at least six months of our expected net cash outflows, including new originations, without access to new debt financing transactions or other capital markets activity. At March 31, 2020, available liquidity was in line with our liquidity targets.

Our Support Agreement with GM provides that GM will use commercially reasonable efforts to ensure that we will continue to be designated as a subsidiary borrower under GM's unsecured revolving credit facilities. We have access, subject to available capacity, to \$14.5 billion of GM's unsecured revolving credit facilities consisting of a three-year, \$4.0 billion facility and a five-year, \$10.5 billion facility. We also have exclusive access to GM's 364-day \$2.0 billion facility (the GM Revolving 364-Day Credit Facility). At March 31, 2020 and December 31, 2019, we had no borrowings outstanding under any of these facilities. At March 31, 2020, GM had \$3.4 billion in borrowings outstanding on the three-year, \$4.0 billion facility and \$10.5 billion in borrowings outstanding on the five-year, \$10.5 billion facility.

In April 2020, GM renewed the \$2.0 billion GM Revolving 364-Day Credit Facility for an additional 364-day term and extended \$3.6 billion of the three-year, \$4.0 billion facility for an additional year expiring in April 2022. The remaining portion will expire in April 2021, unless extended.

Cash Flow				
		2020	2019	2020 vs 2019
Net cash provided by operating activities	\$	2,213	\$ 2,143	\$ 70
Net cash used in investing activities	\$	(2,710)	\$ (1,556)	\$ (1,154)
Net cash provided by financing activities	\$	7,782	\$ 791	\$ 6,991

During the three months ended March 31, 2020, net cash provided by operating activities increased primarily due to an increase in net collateral held for derivative positions of \$72 million as a result of favorable changes in interest rates on our collateralized derivative portfolio.

During the three months ended March 31, 2020, net cash used in investing activities increased primarily due to decreased collections and recoveries on retail finance receivables of \$1.1 billion from lower loan prepayment activity, and an increase in net funding of commercial finance receivables of \$0.9 billion, offset by a decrease in purchases of retail finance receivables of \$0.8 billion.

During the three months ended March 31, 2020, net cash provided by financing activities increased primarily due to an increase in borrowings of \$8.0 billion offset by an increase in debt repayments of \$0.6 billion and dividend payments of \$0.4 billion.

**Credit Facilities** In the normal course of business, in addition to using our available cash, we fund our operations by borrowing under our credit facilities, which may be secured and/or structured as securitizations, or may be unsecured. We repay these borrowings as appropriate under our liquidity management strategy.

At March 31, 2020, credit facilities consist of the following:

Facility Type	Facility Amount	Advances Outstanding		
Revolving retail asset-secured facilities <sup>(a)</sup>	\$ 21,972	\$ 14,289		
Revolving commercial asset-secured facilities <sup>(b)</sup>	4,022	_		
Total secured	25,994	14,289		
Unsecured committed facilities	45	208		
Unsecured uncommitted facilities <sup>(c)</sup>	1,762	2 1,762		
Total unsecured	2,213	1,970		
Junior Subordinated Revolving Credit Facility	1,000			
GM Revolving 364-Day Credit Facility	2,000	_		
Total	\$ 31,20	\$ 16,259		

<sup>(</sup>a) Includes committed and uncommitted revolving credit facilities backed by retail finance receivables and leases. The financial institutions providing the uncommitted facilities are not contractually obligated to advance funds under them. We had \$84 million in advances outstanding and \$524 million in unused borrowing capacity on these facilities at March 31, 2020.

Refer to Note 7 to our condensed consolidated financial statements for further discussion.

**Securitization Notes Payable** We periodically finance our retail and commercial finance receivables and leases through public and private term securitization transactions, where the securitization markets are sufficiently developed. A summary of securitization notes payable is as follows:

Year of Transaction	Maturity Date (a)	Original Note Issuance <sup>(b)</sup>	Note Balance At March 31, 2020
2015	December 2021 - December 2021	\$ 978	\$ 96
2016	February 2022 - September 2024	\$ 6,600	1,101
2017	July 2020 - May 2025	\$ 12,310	4,289
2018	April 2022 - September 2026	\$ 21,473	10,311
2019	April 2022 - July 2027	\$ 16,404	11,836
2020	September 2021 - May 2027	\$ 4,584	4,304
Total active securitizations			31,937
Debt issuance costs			(56)
Total			\$ 31,881

<sup>(</sup>a) Maturity dates represent legal final maturity of issued notes. The notes are expected to be paid based on amortization of the finance receivables and leases pledged.

Our securitizations utilize SPEs which are also VIEs that meet the requirements to be consolidated in our financial statements. Refer to Note 8 to our condensed consolidated financial statements for further discussion.

**Unsecured Debt** We periodically access the unsecured debt capital markets through the issuance of senior unsecured notes. At March 31, 2020, the aggregate principal amount of our outstanding unsecured senior notes was \$45.0 billion.

We issue other unsecured debt through commercial paper offerings and other bank and non-bank funding sources. At March 31, 2020, we had \$2.6 billion of this type of unsecured debt outstanding, of which \$804 million was issued under the U.S. commercial paper program.

**Support Agreement** At March 31, 2020 and December 31, 2019, our earning assets leverage ratio calculated in accordance with the terms of the Support Agreement was 9.32x and 8.30x, and the applicable leverage ratio threshold was 11.50x. The increase in

<sup>(</sup>b) Includes revolving credit facilities backed by loans to dealers for floorplan financing.

<sup>(</sup>c) The financial institutions providing the uncommitted facilities are not contractually obligated to advance funds under them. We had \$851 million in unused borrowing capacity on these facilities at March 31, 2020.

<sup>(</sup>b) At historical foreign currency exchange rates at the time of issuance.

the earning assets leverage ratio is primarily due to decreased shareholders' equity as result of a \$643 million adoption impact of ASU 2016-13, a \$543 million impact of foreign currency translation adjustments and unrealized losses on cash flow hedges included in other comprehensive loss; and a \$400 million dividend on our common stock paid to GM.

We expect to pay an additional \$400 million dividend on our common stock to GM in the nine months ending December 31, 2020. Future dividends to GM will depend on several factors including business and economic conditions, our financial condition, earnings, liquidity requirements and leverage ratio.

**Contractual Obligations** The following table presents the expected scheduled principal and interest payments under our contractual debt and lease obligations:

	 Years Ending December 31,													
	2020		2021		2022		2023		2024		2025	-	Thereafter	Total
Operating Leases	\$ 20	\$	27	\$	26	\$	24	\$	24	\$	21	\$	65	\$ 207
Secured debt	26,123		12,698		4,862		1,630		914		_		_	46,227
Unsecured debt	9,999		10,685		7,977		5,766		4,952		5,003		5,171	49,553
Interest payments <sup>(a)</sup>	2,249		1,620		1,036		766		488		270		231	6,660
	\$ 38,391	\$	25,030	\$	13,901	\$	8,186	\$	6,378	\$	5,294	\$	5,467	\$ 102,647

<sup>(</sup>a) Interest payments were determined using the interest rate in effect at March 31, 2020 for floating rate debt and the contractual rates for fixed-rate debt.

**Asset and Liability Profile** We define our asset and liability profile as the cumulative maturities of our finance receivables, investment in operating leases net of accumulated depreciation, cash and cash equivalents and other assets less our cumulative debt maturities. We manage our balance sheet so that asset maturities will exceed debt maturities each year. The following chart presents our cumulative maturities for earning assets and debt at March 31, 2020:

	2020	2021	2022	2023 & Thereafter
Encumbered assets	\$ 34,923	\$ 51,898	\$ 58,398	\$ 61,799
Unencumbered assets	16,108	28,439	43,975	53,750
Total assets	51,031	80,337	102,373	115,549
Secured debt	26,123	38,821	43,683	46,227
Unsecured debt	9,999	20,684	28,661	49,553
Total debt <sup>(a)</sup>	36,122	59,505	72,344	95,780
Net excess liquidity	\$ 14,909	\$ 20,832	\$ 30,029	\$ 19,769

<sup>(</sup>a) Excludes unamortized debt premium/(discount), unamortized debt issuance costs, and fair value adjustments.

#### **Forward-Looking Statements**

This report contains several "forward-looking statements." Forward-looking statements are those that use words such as "believe," "expect," "intend," "plan," "may," "likely," "should," "estimate," "continue," "future" or "anticipate" and other comparable expressions. These words indicate future events and trends. Forward-looking statements are our current views with respect to future events and financial performance. These forward-looking statements are subject to many assumptions, risks and uncertainties that could cause actual results to differ significantly from historical results or from those anticipated by us. The most significant risks are detailed from time to time in our filings and reports with the SEC, including our 2019 Form 10-K. It is advisable not to place undue reliance on our forward-looking statements. We undertake no obligation to, and do not, publicly update or revise any forward-looking statements, except as required by federal securities laws, whether as a result of new information, future events or otherwise.

The following factors are among those that may cause actual results to differ materially from historical results or from the forward-looking statements:

- the length and severity of the COVID-19 pandemic (see Item 1A, Risk Factors);
- GM's ability to sell new vehicles that we finance in the markets we serve;
- dealers' effectiveness in marketing our financial products to consumers;
- the viability of GM-franchised dealers that are commercial loan customers;
- the sufficiency, availability and cost of sources of financing, including credit facilities, securitization programs and secured and unsecured debt issuances;
- the adequacy of our underwriting criteria for loans and leases and the level of net charge-offs, delinquencies and prepayments on the loans and leases we purchase or originate;
- our ability to effectively manage capital or liquidity consistent with evolving business or operational needs, risk management standards and regulatory or supervisory requirements;
- the adequacy of our allowance for loan losses on our finance receivables;
- our ability to maintain and expand our market share due to competition in the automotive finance industry from a large number of banks, credit unions, independent finance companies and other captive automotive finance subsidiaries;
- changes in the automotive industry that result in a change in demand for vehicles and related vehicle financing;
- the effect, interpretation or application of new or existing laws, regulations, court decisions and accounting pronouncements;
- adverse determinations with respect to the application of existing laws, or the results of any audits from tax authorities, as well as changes in tax laws and regulations, supervision, enforcement and licensing across various jurisdictions;
- the prices at which used vehicles are sold in the wholesale auction markets;
- · vehicle return rates, our ability to estimate residual value at the inception of a lease and the residual value performance on vehicles we lease;
- interest rate fluctuations and certain related derivatives exposure;
- our joint ventures in the Asia/Pacific region, which we cannot operate solely for our benefit and over which we have limited control;
- changes in the determination of LIBOR and other benchmark rates;
- our ability to secure private customer and employee data or our proprietary information, manage risks related to security breaches and other disruptions to our networks and systems and comply with enterprise data regulations in all key market regions;
- · foreign currency exchange rate fluctuations and other risks applicable to our operations outside of the U.S.; and
- changes in local, regional, national or international economic, social or political conditions.

If one or more of these risks or uncertainties materialize, or if underlying assumptions prove incorrect, our actual results may vary materially from those expected, estimated or projected.

We caution readers not to place undue reliance on forward-looking statements. Forward-looking statements speak only as of the date they are made, and we undertake no obligation to update publicly or otherwise revise any forward-looking statements, whether as a result of new information, future events or other factors, except where we are expressly required to do so by law.

#### **Additional Information**

Our internet website is www.gmfinancial.com. Our website contains detailed information about us and our subsidiaries. Our Investor Center website at https://investor.gmfinancial.com contains a significant amount of information about our Company, including financial and other information for investors. We encourage investors to visit our website, as we frequently update and post new information about our Company on our website, and it is possible that this information could be deemed to be material information. Our website and information included in or linked to our website are not part of this Quarterly Report on Form 10–Q.

Our Annual Reports on Form 10–K, Quarterly Reports on Form 10–Q, and Current Reports on Form 8–K, as well as any amendments to those reports, are available free of charge on our website as soon as reasonably practicable after they are electronically filed with or furnished to the SEC. These reports can also be found on the SEC website at www.sec.gov.

#### Item 3. Quantitative and Qualitative Disclosures About Market Risk

There have been no material changes in our exposure to market risk since December 31, 2019. Refer to Item 7A. - "Quantitative and Qualitative Disclosures About Market Risk" in our 2019 Form 10-K.

#### **Item 4. Controls and Procedures**

**Disclosure Controls and Procedures** We maintain disclosure controls and procedures designed to provide reasonable assurance that information required to be disclosed in reports filed under the Exchange Act is recorded, processed, summarized and reported within the specified time periods and accumulated and communicated to our management, including our principal executive officer (CEO) and principal financial officer (CFO), as appropriate to allow timely decisions regarding required disclosure.

Our management, with the participation of our CEO and CFO, evaluated the effectiveness of our disclosure controls and procedures (as defined in Rules 13a-15(e) or 15d-15(e) promulgated under the Exchange Act) at March 31, 2020. Based on this evaluation required by paragraph (b) of Rules 13a-15 and 15d-15, our CEO and CFO concluded that our disclosure controls and procedures were effective at the reasonable assurance level as of March 31, 2020.

Changes in Internal Control over Financial Reporting There were no changes in our internal control over financial reporting during the quarter ended March 31, 2020 that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting. However, due to the onset of the COVID-19 global pandemic, we are monitoring our control environment to ensure that any changes as a result of physical distancing are addressed and any increased risks are mitigated. For additional information refer to Item 1A. Risk Factors.

#### **PART II**

#### **Item 1. Legal Proceedings**

Refer to Note 10 to our condensed consolidated financial statements for information relating to certain legal proceedings.

#### Item 1A. Risk Factors

The COVID-19 pandemic has adversely affected, and will continue to adversely affect, our business, financial condition, liquidity and results of operations.

The coronavirus disease 2019, or "COVID-19", pandemic has resulted in a widespread health crisis that has adversely affected businesses, economies and financial markets worldwide, placed constraints on the operations of businesses, decreased consumer mobility and activity, and caused significant economic volatility in the United States and international capital markets. Our business has been affected in various ways, as discussed below, including in our operations, and we cannot predict the length and severity of the pandemic or its effects on us.

Among other things, the COVID-19 pandemic has resulted in the closure of many businesses and a significant increase in unemployment in the United States. As a result of the foregoing, a significant percentage of our retail customers may be unable to make payments on their retail loans and leases, which may result in significant delinquencies and losses. In addition, auctions of used vehicles have been significantly reduced due to the closure of most physical vehicle auction sites as a result of the COVID-19 pandemic, and the auction prices for used vehicles have also decreased. Consequently, if a vehicle is repossessed while the auction market is not fully functioning, the sale proceeds for such vehicle may be lower than expected and result in losses.

We are exposed to risk of loss on the sale of returned leased vehicles when the proceeds from the sale of vehicles are less than the residual values estimated at lease inception. As the COVID-19 pandemic continues to negatively impact the used vehicle market, we updated the residual value estimates on our lease portfolio to reflect lower than expected pricing on vehicles sold at auction. Our inability to recover the estimated residual value of the leased vehicles may reduce the profitability of our lease program and financial results. Further, a material decrease in the residual value of the lease portfolio could result in an impairment charge, which would adversely affect our financial results.

A material portion of our retail finance business, and substantially all our commercial lending activities, consist of financing associated with the sale and lease of new GM vehicles and our relationship with GM-franchised dealerships. Given the reliance of our operations on GM-franchised dealerships, we have significant exposure to their financial condition. Dealers operate in a highly competitive market, and GM-franchised dealers are vulnerable to both decreased demand for new GM vehicles and periods of economic slowdown or recession. Furthermore, many GM dealerships have temporarily closed and more may close in the near future in light of the COVID-19 pandemic. Negative changes in the financial condition of GM-franchised dealers could result in decreased loan and lease originations in our retail financing portfolio, reduced demand for financing of dealer inventory, construction projects and working capital and increased defaults and net loss rates in our commercial lending portfolio, which in turn could adversely impact our profitability and financial results.

In addition, GM has temporarily suspended manufacturing operations in North America and South America. If the COVID-19 pandemic and government measures intended to slow the spread of COVID-19 result in significant changes in GM's liquidity, capital position and access to the capital markets, or the production or sales of GM vehicles to retail loan and lease customers, such changes could significantly adversely affect our business, financial condition, liquidity, and results of operations.

In an effort to assist our customers impacted by the COVID-19 pandemic, we continue to work with our retail loan and lease customers on an individual basis to provide payment deferments, due date changes, late fee waivers and other assistance programs. For our floorplan dealers, we ceased curtailment payments for 90 days and have offered an option to defer floorplan interest for 90 days. We have also offered deferred payment options for mortgage and term loans for 90 days. These programs may negatively impact our results of operations and liquidity in the near term and, if not effective in mitigating the effect of COVID-19 on our customers, may adversely affect our business and results of operations more substantially over a longer period of time.

Certain governmental authorities, including the United States federal, state or local governments could enact laws, regulations, executive orders or other guidance that allow customers to forego making scheduled payments for some period of time or require modification to our retail loans and leases and some states have enacted executive orders that preclude creditors from exercising certain rights or taking certain actions with respect to our retail loan and leases, including repossession or liquidation of vehicles. These programs, if enacted or expanded, could negatively impact our results of operations and cash flows.

In addition, we have enacted necessary health and safety measures that allow substantially all of our employees to work remotely. An extended period of remote work arrangements could introduce operational risk, including cybersecurity risks.

The extent to which the COVID-19 pandemic impacts our results will depend on future developments, which are highly uncertain and cannot be predicted, including new information which may emerge concerning the severity of the COVID-19 pandemic and the actions taken to contain it or treat its impact. We cannot predict how legal and regulatory responses to the pandemic and related economic problems will affect our business or that of GM.

## Item 6. Exhibits

3.1	Amended and Restated Certificate of Formation of General Motors Financial Company, Inc. (formerly known as AmeriCredit Corp.), incorporated herein by reference to Exhibit 3.1 to the Current Report on Form 8-K, filed on October 1, 2010.	Incorporated by Reference
<u>3.2</u>	Certificate of Amendment to the Amended and Restated Certificate of Formation of General Motors Financial Company, Inc., incorporated herein by reference to Exhibit 3.1 to the Quarterly Report on Form 10-Q, filed on July 21, 2016.	Incorporated by Reference
3.3	Certificate of Amendment to the Amended and Restated Certificate of Formation of General Motors Financial Company, Inc., incorporated herein by reference to Exhibit 3.1 to the Quarterly Report on Form 10-Q, filed on April 28, 2017.	Incorporated by Reference
3.4	Certificate of Amendment to the Amended and Restated Certificate of Formation of General Motors Financial Company, Inc., as corrected by the Certificate of Correction, incorporated herein by reference to Exhibit 3.1 to the Quarterly Report on Form 10-Q, filed on October 24, 2017.	Incorporated by Reference
<u>3.5</u>	Second Amended and Restated Bylaws of General Motors Financial Company, Inc., incorporated herein by reference to Exhibit 3.2 to the Quarterly Report on Form 10-Q, filed on July 21, 2016.	Incorporated by Reference
4.1	Thirty—Sixth Supplemental Indenture, dated January 9, 2020, between General Motors Financial Company, Inc. and Wells Fargo Bank, National Association, as trustee, with respect to the 2.900% Senior Notes due 2025, incorporated herein by reference to Exhibit 4.2 to the Current Report on Form 8–K, filed on January 9, 2020.	Incorporated by Reference
<u>31.1</u>	Section 302 Certification of the Chief Executive Officer	Filed Herewith
<u>31.2</u>	Section 302 Certification of the Chief Financial Officer	Filed Herewith
<u>32</u>	Certification Pursuant to 18 U.S.C. Section 1350, As Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002	Furnished Herewith
101.INS	XBRL Instance Document	Filed Herewith
101.SCH	XBRL Taxonomy Extension Schema Document	Filed Herewith
101.CAL	XBRL Taxonomy Extension Calculation Linkbase Document	Filed Herewith
101.DEF	XBRL Taxonomy Extension Definition Linkbase Document	Filed Herewith
101.LAB	XBRL Taxonomy Extension Label Linkbase Document	Filed Herewith
101.PRE	XBRL Taxonomy Presentation Linkbase Document	Filed Herewith

### **SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

**Chief Financial Officer** 

#### **CERTIFICATIONS**

- I, Daniel E. Berce, certify that:
  - 1. I have reviewed this quarterly report on Form 10-Q of General Motors Financial Company, Inc.;
  - 2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
  - 3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
  - 4. The registrant's other certifying officer(s) and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
    - (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
    - (b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
    - (c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
    - (d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
  - 5. The registrant's other certifying officer(s) and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
    - (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
    - (b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: May 6, 2020

/s/ Daniel E. Berce

Daniel E. Berce

President and Chief Executive Officer

#### CERTIFICATIONS

- I, Susan B. Sheffield, certify that:
  - 1. I have reviewed this quarterly report on Form 10-Q of General Motors Financial Company, Inc.;
  - 2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
  - 3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
  - 4. The registrant's other certifying officer(s) and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
    - (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
    - (b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
    - (c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
    - (d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
  - 5. The registrant's other certifying officer(s) and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
    - (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
    - (b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: May 6, 2020

/s/ Susan B. Sheffield

Susan B. Sheffield

Executive Vice President and Chief Financial Officer

# CERTIFICATION PURSUANT TO 18 U.S.C. SECTION 1350, AS ADOPTED PURSUANT TO SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002

In connection with the Quarterly Report of General Motors Financial Company, Inc. (the "Company") on Form 10-Q for the quarterly period ended March 31, 2020 as filed with the Securities and Exchange Commission on the date hereof (the "Report"), each of the undersigned officers of the Company certifies, pursuant to 18 U.S.C. § 1350, as adopted pursuant to § 906 of the Sarbanes-Oxley Act of 2002, that to the best of such officer's knowledge:

- 1. The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
- 2. The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

Date: May 6, 2020

/s/ Daniel E. Berce

Daniel E. Berce

President and Chief Executive Officer

/s/ Susan B. Sheffield

Susan B. Sheffield

Executive Vice President and Chief Financial Officer